

TRIP PLANNING INVOLVING CARRIERS THAT INTERLINE OR TRANSFER WITH GREYHOUND

Most intercity bus trips in the Contiguous United States on category 1 through 3 carriers can be planned using the Greyhound website and/ or their Telephone Information Center (1-800-231-2222). The Greyhound website is fairly comprehensive, but only Category 1 through 3 carriers have stops listed there!!!

====>ADDITIONAL IMPORTANT NOTES ABOUT THE GREYHOUND WEBSITE<=====

If an origin station and destination station are entered and submitted, and the following message comes up:

Error

The schedule you requested is not available online.

This situation may be due to a route not served by Greyhound Lines, or a restriction in place that does not allow Greyhound to offer another carrier's schedule information online.

For additional information on this schedule, contact our Telephone Information Center at 1-800-231-2222.

This Message results from one of four cases:

The entire schedule between the desired origin and destination station is handled by a category 3 carrier. Contact the carrier directly, or the Greyhound Telephone Information Center to make ticket and travel arrangements.

The origin station has no ticketing agency. They generally have a (B) following the name. Contact carrier serving route directly, or the Greyhound Telephone Information Center to make ticket and travel arrangements.

The schedule between the desired origin and destination station does not operate on the desired day of travel. Pick another day to travel.

In remaining rare cases, the required transfers and total travel time are too lengthy and/or awkward to justify inclusion for ticket and travel arrangements.

If a station is typed in and the website attempts a "nearest spelling", then one of the following is true:

The station name was misspelled. The website tends to do a good job of correcting spelling.

The station has been abandoned and is no longer listed. Find another station nearby.

The station has severely limited service such as discharge only and is therefore not listed. Contact carrier serving stop to make ticket and travel arrangements.

The carrier that serves the stop does not interline with Greyhound. Contact carrier serving the stop to make ticket and travel arrangements. **SEE NOTE BELOW.**

NOTES: Because they generally do not serve Greyhound Terminals and often do not run advertised schedules when there is no demand, Category 5 carriers should not be considered for travel involving transfers to and from carriers in Categories 1 through 4.

Because Amtrak serves many communities not served by Category 1 through 4 carriers and vice-versa, they may be a necessary part of a trip itinerary. Separate ticket and travel arrangements need to be made unless the bus portion of the route happens to be a "Thruways" route as well.